

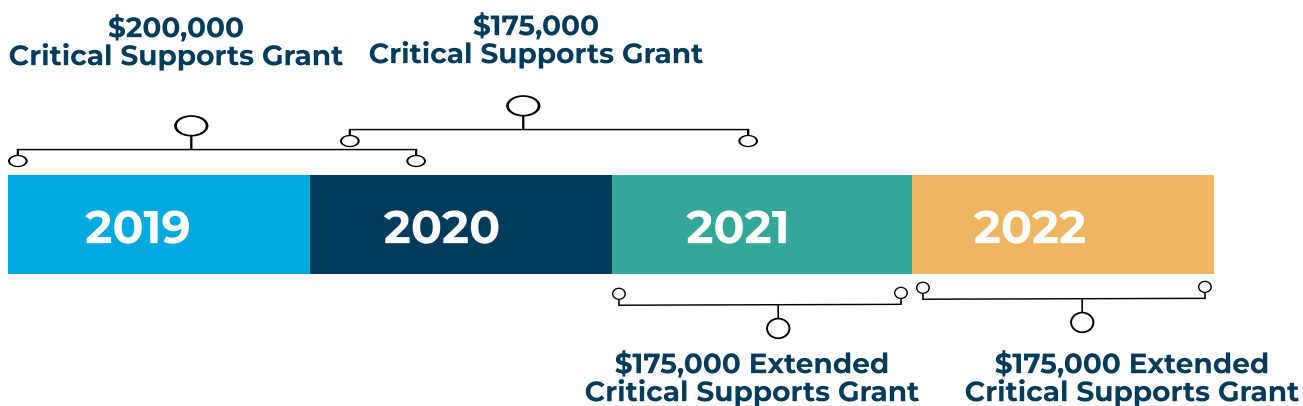
Greater MetroWest CARES Year-End Report Fiscal 2020 - 2021

CARES MAKES A DIFFERENCE

CARES continues to facilitate a JFNA Critical Supports Grant for Holocaust survivors

and

secured a two-year JFNA Expanded Critical Supports Grant.



Because of the Critical Supports Grant...

- 240** individuals received Person Centered Trauma Informed Care (PCTI) training.
- 191** Holocaust survivors were served by Jewish Family Service of MetroWest & Jewish Family Service of Central NJ.
- 14** Holocaust survivors received ongoing spiritual care from Federation's chaplain, a specialist in senior care trained in counseling people who suffered trauma.

Pursuant to the \$350,000 two-year Expanded Critical Supports Grants, CARES is:

- continuing to serve Holocaust survivors
- expanding the reach of PCTI services to other older adults with a history of trauma

Because of the Expanded Critical Supports Grant....

- 38** individuals were served through funding of the SOMA project of Jewish Family Service of MetroWest, which serves seniors in South Orange/Maplewood, many of whom may have experienced trauma throughout their lifetime.
- 28** individuals were served through funding of Project CEASSE (Combatting Elder Abuse through Supportive Services & Education), a program of Jewish Family Service of Central NJ.
- 6** new members who bring additional backgrounds and perspectives were added to the Leadership Council (the committee convened to oversee the JFNA grants).

How did CARES's convenings help identify pressing needs?

By convening the Leadership Council, CARES pursued ways to meet the need for affordable dental care for Holocaust survivors.

How did CARES meet this need?

CARES partnered with the Rutgers School of Dental Medicine and launched a pro bono program. Survivors are treated as VIPs and receive care, at no cost to them.

11 Holocaust Survivors received

100 free dental visits

\$33,000 worth of dental work

“It’s so important to have good teeth. If you **can’t chew right**, you can’t eat food properly. Both of us are very grateful to the staff for the **excellent job** that they have done and for their attention and kindness. We appreciate it very much.”-Holocaust Survivor

Because of CARES’s knowledge of agencies’ needs and its relationships with partner agencies...

CARES assisted with a collaboration with the **Kavod Shef** Initiative in partnership with the **Seed the Dream Foundation**. Through this collaborative effort, Jewish Family Service of Central NJ and Jewish Family Service of MetroWest **received \$300,000** in funding for emergency funding for Holocaust survivors (\$150,000 from each of Kavod and the Holocaust Survivor Fund at the Jewish Community Foundation).

CARES provides information

121 Inquiries

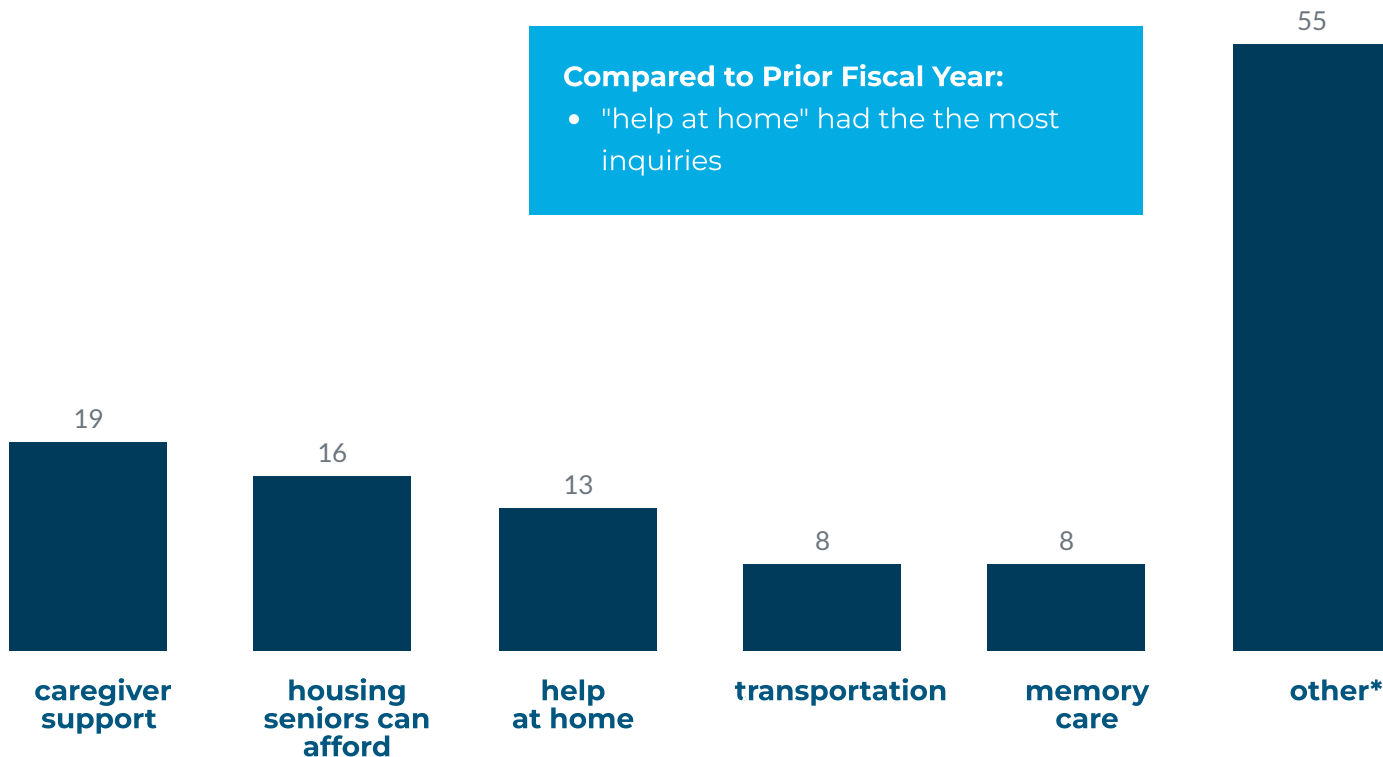
CARES was able to make appropriate referrals for **78%** of the inquiries. *

(The remaining inquiries related to services not provided by our partner agencies.)

16% of the inquires were for caregiver support.
(30 individuals had more than 1 inquiry)

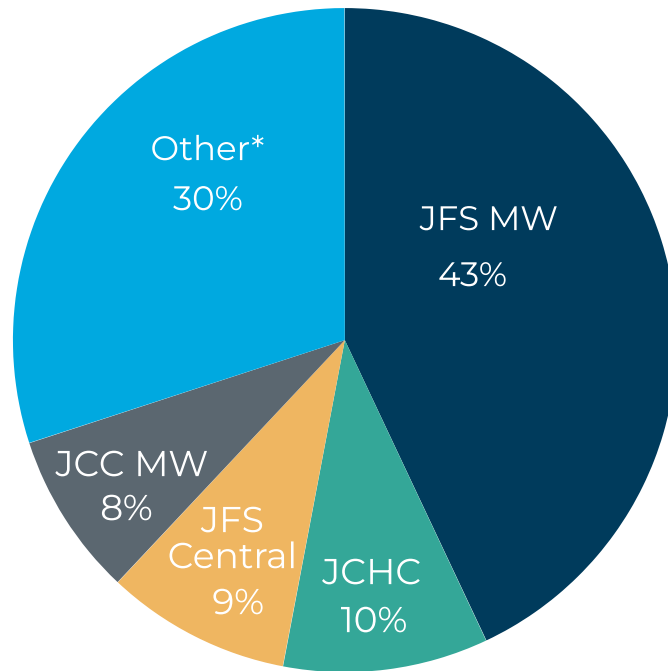
Compared to Prior Fiscal Year:

- "help at home" had the the most inquiries



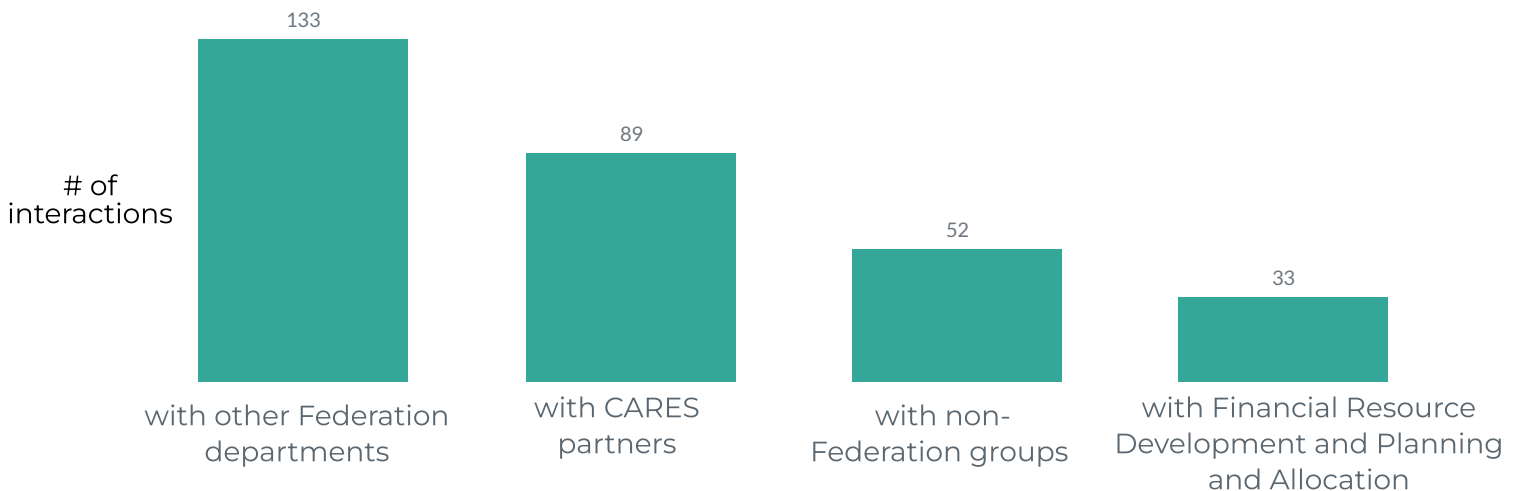
*"Other" includes inquiries regarding social isolation, volunteer opportunities, legal matters, etc.

43% of the inquiries were referred to Jewish Family Service of MetroWest.



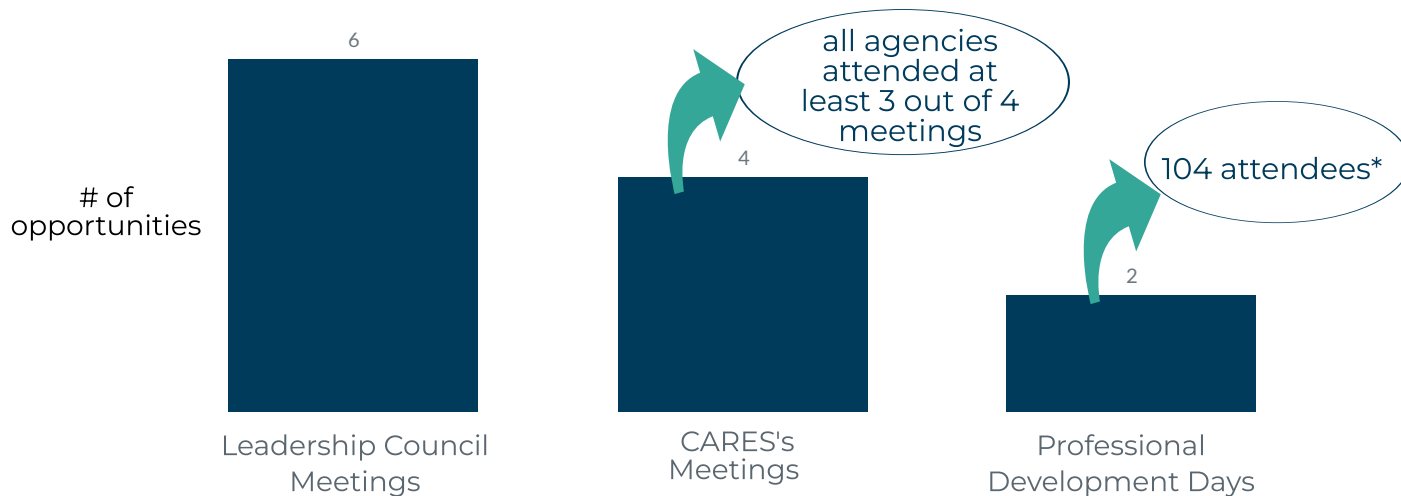
*other includes JFSs (besides JFS Central NJ & JFS MW), Metro Transport, Federation, DOI, Chaplaincy, Morris County Senior Service, & Hebrew Free Burial.

237 interactions to obtain and share information



CARES enhances others' work

provided **12** opportunities for agencies to convene



* May include duplicates; some attendees attended both CARE Professional Development Days.

"I benefit from the collaboration with CARES partners most importantly by getting to know them well, knowing their organization and feeling very comfortable calling them to work thru a challenge or join together on resources, information etc. I really loved the smaller breakfasts that you were hosting. I know given the COVID challenge that can't happen, but maybe we can still get together on line (with our own coffee and bagel) to talk more frequently."-Agency Executive

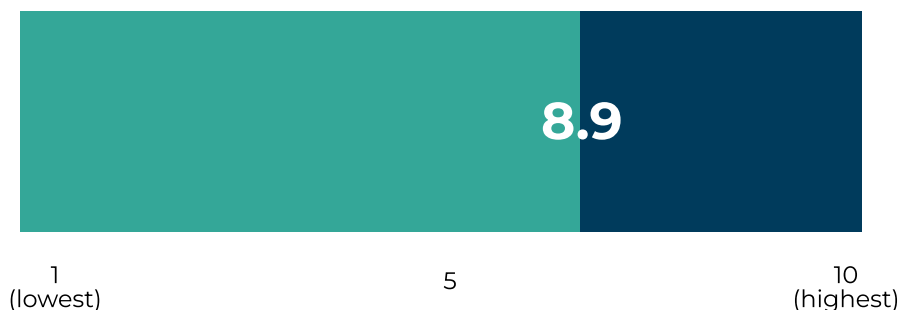
- ★ Leadership Council consists of **23** members.
- ★ CARES committee consists of **17** lay leaders and **16** professionals.
- ★ **8** partner agencies attended the Professional Development days.

"CARES increased collaboration with other agencies and referrals to other agencies."-Agency Professional

What we hear about CARES

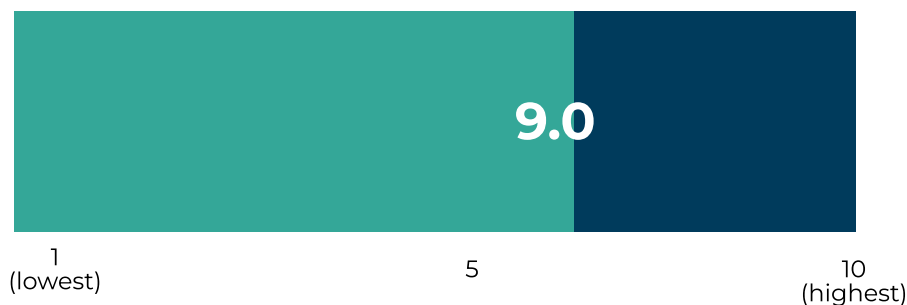
Surveyed 34 lay leaders and professionals of agencies and of Federation (41% response rate).

"To what extent does CARES make you aware of what is going on in our community with regard to older adults?"



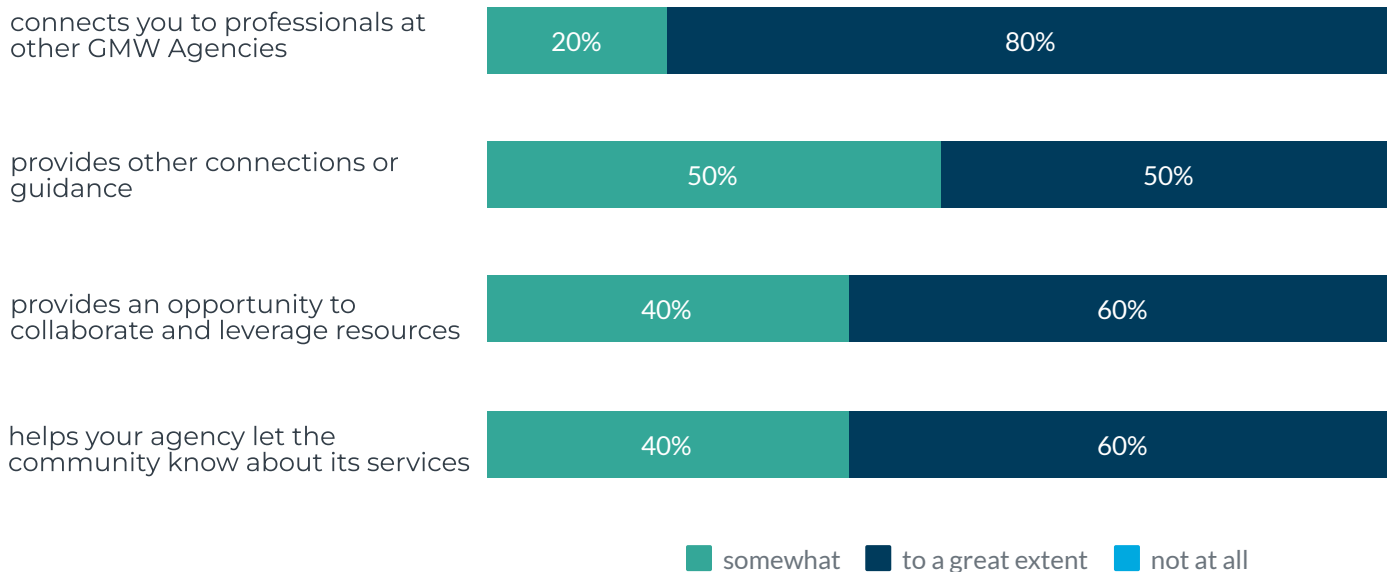
"Because of CARES I understand more about the needs of seniors and the possibilities that exist and actions taken in our community to service those needs."
- a lay representative of an agency or Federation

"To what extent does CARES make you feel part of a network of agencies providing a range of services to older adults and their families?"



To what extent do you feel CARES:

(Responses from only professionals)



because of CARES...

"My organization has been better able to serve the seniors of Greater MetroWest."-Agency Professional

"I was able to organize a meeting with the Care Consultation social workers and chaplains. It allowed us all to learn more about how we can help one another and our clients in the community."- Agency Professional

"We have a stronger community."-a lay representative of an Agency or Federation

"I am made aware of other resources in the community and I can put a face to the name of other professionals."
-Agency Professional